

Instructions for Web Fill-In Forms

Getting Started

Save the PDF to
your computer



Use the latest
version of Adobe
Acrobat Reader
to complete the
form.



Guidelines

Do not handwrite
any information



Do not use
commas when
entering amounts

Enter Whole U.S. Dollars Only ☐

▶ 1. 99,999

Enter Whole U.S. Dollars Only ☒

▶ 1. 99999

Do not use brackets for
negative numbers. Use
a minus sign to show
the amount is negative.

Enter Whole U.S. Dollars Only ☐

▶ 1. [99999]

Enter Whole U.S. Dollars Only ☒

▶ 1. -99999

Printing

Use the print icon on
the form to ensure
you have completed
all required fields.



Do not select "print
on both sides of the
paper."

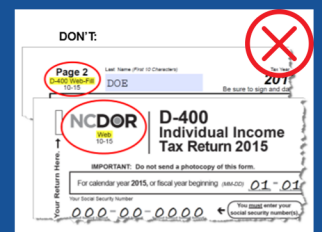


Set the page scaling
to "none." The Auto-
Rotate and Center
checkbox should be
unchecked.



Before Sending...

Do not mix form
types



Do not submit
photocopies of
returns. Submit
original returns only.



E-588SC

Claim for Refund State, County, and Transit Sales and Use Taxes for Certain Cancelled Service Contracts

DOR
Use
Only

Legal Name (First 32 Characters) (USE CAPITAL LETTERS FOR YOUR NAME AND ADDRESS)

Street Address

City

State

Zip Code

County

Name of Contact Person

Contact Telephone

SSN

FEIN

Service Contract Original Date of Sale

Date Refund Received

Do not complete and file this form if you received a refund of sales and use tax on a cancelled service contract.

- Name of Taxing County Where Contract Purchased**
(If more than one county, see instructions)
- Taxable Service Contract Amount Refunded** (Amount will not include any sales tax previously paid)
- N.C. State Sales and Use Tax Calculation** (Multiply Line 2 by 4.75% State rate)
- N.C. County Sales and Use Tax Calculation** (Multiply Line 2 by County rate from table on Page 2)
- N.C. Transit Sales and Use Tax Calculation** (Multiply Line 2 by Transit rate from table on Page 2, as applicable)
- N.C. Additional County 1% Sales and Use Tax Calculation** (Multiply Line 2 by Additional County 1% rate from table on Page 2, as applicable)
- Total Amount of Refund Requested** (Add Lines 3, 4, 5, and 6) \$

- Allocation of County and Transit Tax on Lines 4, 5, and 6** (Enter the County Tax at the applicable rate from Line 4, enter the Transit Tax from Line 5, as applicable and enter the Additional County 1% from Line 6, as applicable. If you paid more than one county's tax attach Form E-536R.)

County 2.00% Tax

County 2.25% Tax

Transit 0.50% Tax
Durham, Mecklenburg, Orange, Wake

Additional County 1.00% Tax
Mecklenburg



or

You may only submit Form E-588SC if you received a refund of any portion of the sales price for a cancelled taxable service contract that was sold on or after October 1, 2014 from someone other than the retailer and you did not receive a refund of the tax. You must file Form E-588SC **within 30 days after the date you received the refund**. The date you receive the refund is the later of the postmark on the envelope in which you receive the refund, the date of an electronic transfer, or the date of the check. Refunds after the due date are barred.

You **must attach** a copy of the invoice or similar sales documentation for the taxed service contract, a copy of the refund check or proof of electronic refund, a copy of the envelope or other information that shows when you received the refund, and any other documentation you received related to the refund. If you do not attach the required documentation, your refund may be delayed or denied.

Signature: _____ Date: _____
I certify that, to the best of my knowledge, this claim is accurate and complete.

Title: _____ Telephone: _____

DOR Use Only

Food 2% Tax

County 2% Tax

County 2.25% Tax

Transit .50% Tax

Approved: ☐ As Filed
☐ As Corrected

Additional 1% Tax

State Tax

Total Tax

MAIL TO: NC Department of Revenue, P.O. Box 25000, Raleigh, NC 27640-0001

County Sales and Use Tax Rates in North Carolina Counties

As of October 1, 2014 and Forward

County	County 2.00%	County 2.25%	Transit 0.50%	Additional County 1.00%
Alamance	10-1-14			
Alexander		10-1-14		
Alleghany	10-1-14	10-1-22		
Anson	10-1-14	4-1-15		
Ashe	10-1-14	4-1-15		
Avery	10-1-14			
Beaufort	10-1-14			
Bertie	10-1-14	7-1-20		
Bladen	10-1-14			
Brunswick	10-1-14			
Buncombe		10-1-14		
Burke	10-1-14			
Cabarrus		10-1-14		
Caldwell	10-1-14			
Camden	10-1-14			
Carteret	10-1-14			
Caswell	10-1-14			
Catawba		10-1-14		
Chatham	10-1-14	10-1-20		
Cherokee	10-1-14	10-1-16		
Chowan	10-1-14			
Clay	10-1-14	10-1-18		
Cleveland	10-1-14			
Columbus	10-1-14			
Craven	10-1-14			
Cumberland		10-1-14		
Currituck	10-1-14			
Dare	10-1-14			
Davidson		10-1-14		
Davie	10-1-14			
Duplin		10-1-14		
Durham		10-1-14	10-1-14	
Edgecombe		10-1-14		
Forsyth	10-1-14	7-1-20		
Franklin	10-1-14			
Gaston	10-1-14	10-1-18		
Gates	10-1-14			
Graham	10-1-14	4-1-19		
Granville	10-1-14			
Greene		10-1-14		
Guilford	10-1-14			
Halifax		10-1-14		
Harnett		10-1-14		
Haywood		10-1-14		
Henderson	10-1-14			
Hertford		10-1-14		
Hoke	10-1-14			
Hyde	10-1-14			
Iredell	10-1-14			
Jackson	10-1-14	10-1-16		

County	County 2.00%	Transit 2.25%	County 0.50%	Additional County 1.00%
Johnston	10-1-14			
Jones	10-1-14	10-1-18		
Lee		10-1-14		
Lenoir	10-1-14			
Lincoln	10-1-14	10-1-18		
Macon	10-1-14			
Madison	10-1-14	10-1-20		
Martin		10-1-14		
McDowell	10-1-14			
Mecklenburg	10-1-14		10-1-14	7-1-26
Mitchell	10-1-14			
Montgomery		10-1-14		
Moore	10-1-14	4-1-19		
Nash	10-1-14			
New Hanover		10-1-14		
Northampton	10-1-14			
Onslow		10-1-14		
Orange		10-1-14	10-1-14	
Pamlico	10-1-14			
Pasquotank	10-1-14	10-1-18		
Pender	10-1-14			
Perquimans	10-1-14			
Person	10-1-14			
Pitt		10-1-14		
Polk	10-1-14			
Randolph		10-1-14		
Richmond	10-1-14			
Robeson		10-1-14		
Rockingham	10-1-14	10-1-18		
Rowan		10-1-14		
Rutherford	10-1-14	10-1-18		
Sampson		10-1-14		
Scotland	10-1-14			
Stanly	10-1-14	4-1-19		
Stokes	10-1-14			
Surry		10-1-14		
Swain	10-1-14	4-1-19		
Transylvania	10-1-14			
Tyrrell	10-1-14			
Union	10-1-14			
Vance	10-1-14			
Wake	10-1-14		4-1-17	
Warren	10-1-14			
Washington	10-1-14	7-1-24		
Watauga	10-1-14			
Wayne	10-1-14			
Wilkes		10-1-14		
Wilson	10-1-14			
Yadkin	10-1-14			
Yancey	10-1-14			