

Instructions for Web Fill-In Forms

Getting Started

Save the PDF to
your computer



Use the latest
version of Adobe
Acrobat Reader
to complete the
form.



Guidelines

Do not handwrite
any information



Do not use
commas when
entering amounts

Enter Whole U.S. Dollars Only ☐

▶ 1. 99,999

Enter Whole U.S. Dollars Only ☒

▶ 1. 99999

Do not use brackets for
negative numbers. Use
a minus sign to show
the amount is negative.

Enter Whole U.S. Dollars Only ☐

▶ 1. [99999]

Enter Whole U.S. Dollars Only ☒

▶ 1. -99999

Printing

Use the print icon on
the form to ensure
you have completed
all required fields.



Do not select "print
on both sides of the
paper."

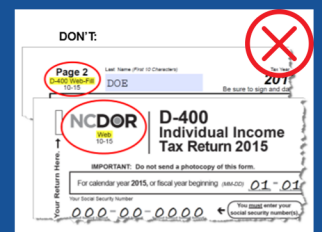


Set the page scaling
to "none." The Auto-
Rotate and Center
checkbox should be unchecked.



Before Sending...

Do not mix form
types



Do not submit
photocopies of
returns. Submit
original returns only.



E-588 Business Claim for Refund State, County and Transit Sales and Use Taxes

Legal Name (First 32 Characters) (USE CAPITAL LETTERS FOR YOUR NAME AND ADDRESS)

Street Address

City

State

Zip Code

County

Name of Contact Person

Contact Telephone

Location of Records (If Different from Above)

Date of Payment

Account ID

FEIN or SSN

Period Beginning (MM-DD-YY)

Period Ending (MM-DD-YY)

1. Name of Taxing County

(Enter name of taxing county. If more than one county, leave blank and attach Form E-536R.)

State Tax

Local

2. Amount of Tax Paid

3. Corrected Tax

4. Amount of Refund Requested (Line 2 Minus Line 3. Local tax must be identified by rate on Line 6.)

5. Total Refund Requested

(Add State and Local tax on Line 4.)

\$

6. Allocation of Local Tax on Line 4 (Enter the Local tax paid at each applicable rate. If you paid more than one county's tax, see instructions and attach Form E-536R)

6a. Food 2.00% Tax

6b. County 2.00% Tax

6c. County 2.25% Tax



6d. Transit 0.50% Tax
Durham, Mecklenburg, Orange, Wake

6e. Additional 1.00% County Tax
Mecklenburg

Basis of Claim: (Explain in detail and attach documentation)

Does basis of claim originate from request for refund by customer? ☐ Yes ☐ No (If yes, you must attach documentation showing the customer received a credit or refund.)

Customer's Name:

Customer's Address:

Signature: _____ Date: _____

I certify that, to the best of my knowledge, this claim is accurate and complete.

Title: _____ Telephone: _____

DOR Use Only

Food 2% Tax

County 2% Tax

County 2.25% Tax

Transit .50% Tax

Approved: ☐ As Filed

Additional 1% Tax

State Tax

Total Tax

☐ As Corrected
