# MOTOR FUEL TRACKING SYSTEM

Fuel Tracking System... the way of the future.



## FIRST TIME FILER ACCOUNT SETUP



#### North Carolina Department of Revenue

10/2/2006

Michael F. Easley Governor E. Norris Tolsan Secretary

FIS IE SI IAXPAYER.1 1429 ROCK QUARRY RD SIE 105 RALEIGH NC 27410

#### File Your Motor Fuels Tax Returns via The Internet!

The North Carolina Department of Revenue (DOR) has developed an application to allow Motor Fuck tangayers to file and pay all Motor Ruck tax returns using the Internet as well as file request for refinds.

There are some requirements that must be met before you can use the Internet to file returns. Log onto the Department of Revenue's website at:

#### <u>www.dome.com</u>

#### and did: an Electronic Service

to view the Online Services offered by DOR. Under Business Taxes, click on Motor Fuels E-Elle to log out of the Motor Ruels Tracking System website. Click anywhere in the underlined text, box that reads "Ready to file Motor Fuels returns or refunds on thine? Click here?" to setup your Internet account. When you get to the Login screen, click on "<u>First Time User</u>" and follow the instructions. <u>To setup your Internet account</u>, use the information <u>Listed at the bottom of</u> this page. For security purposes, only the last four (4) digits of the SSN are displayed below.

If you do not set up your internet account wiftin 90 days from the date of this letter, your access code will expire. To obtain a new code, you must contact the Motor Fuels Tax Dirision. Once you have been setup to file on the Internet, you may file your next. Motor Fuels tax return and request refinds using the Internet.

You can obtain a User Manual on-line at <u>www.downe.com/downloads.inotor.hdml</u>. If you have any questions or would like to have a User Manual mailed to you, please call the Motor Fuels Tax Division at (919) 733-3409 mitell free at (877) 308-9092.



The Department mailed an access code letter to each registered taxpayer for the Motor Fuel Tracking System. The taxpayer FEIN or SSN and temporary access code are listed at the bottom of the letter. Have this letter available during the **Initial Setup** only.

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Log into the Department of Revenue's website at <u>www.dornc.com</u>. Click on **Electronic Services** and then **Businesses**.



Click on <u>Motor Fuels E-File – File your Motor Fuels Tax returns (Excludes IFTA)</u> (fifth hyperlink down in the left column).

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Click on File Motor Fuels Tax Returns (Excludes IFTA).

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A message will display stating "You are about to view pages over a secure connection." Click **OK**.

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	Login Help 🕜	
	Please enter your Login User ID and Password. The User ID and Password is case sensitive. If you are a new user, please select <u>First Time User</u>	
	User ID:	
	Password: Forgot your password?	
	login clear cancel	

The Login screen is displayed. Click on First Time User.

Fuel Tracking System Registration Help	2	
Please enter the following information to begin your registration. You will need to know whether you are registered as an individual (SSN) or a corporation (FEIN). You will need your Taxpayer ID number and your Access Code Number. This information can be found in the registration letter you received from the Motor Fuels Tax Division, regarding using the internet to file Motor Fuels Tax Returns. Please note that the Access Code Number is case sensitive and should be entered exactly as it appears in the letter. SSN / FEIN: FEIN Taxpayer Id: J001234567		
Access Code:		

The **Fuel Tracking System Registration** screen is displayed. Refer to the Access Code Letter and indicate if the Taxpayer ID is your FEIN or SSN. Enter the **Taxpayer ID** and **Access Code** as printed on the letter. The Access Code is case sensitive. Click **Next**.

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	Personal Information Help 🕜
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	Please provide the following information to complete your registration. Click Help for additional information.
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The **Personal Information** screen is displayed. Enter the **Name**, **Telephone Number**, and **Email Address** for the individual authorized to access the account.

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Perso	onal Information Help 🕢	
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First Name	MI Last Name Suffix taxpayer None	
<b>Daytime Phone Number</b> (919) 733 - 3409	Email Address edicoordinator@dornc.com	
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Once the **Name**, **Telephone Number** and **Email Address** is entered and reviewed for accuracy click **Next**.

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> Electronic Services	
Password Information Help 🕢	
Please provide the following information to complete your registration. Click Help for additional information.	
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ttaxpayer	
User ID must be between 6 and 20 characters. A unique user ID is provided for you.	
Y ou may change this user ID if desired. User ID is case sensitive.	
Bergund Bergund Confirmation	
Password Password Confirmation	
Password must be at least 8 characters consisting of at least 2 letters and 2 numbers or	
special characters such as \$)(*&^%#@!/?<>[]. Password is case sensitive.	
From the list of 10 questions, please select and answer only 5. These 5 questions should	
be different from each other. Please note the questions and answers you selected, as you	
will need this information in the event you forget your password.	

The **Password Information** screen is displayed. The system creates a unique **User ID**, however, you may change the User ID if desired. The User ID must be between 6 and 20 characters.

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	Electronic Services	
	Password Information Help 🕢	
	Please provide the following information to complete your registration. Click Help for	
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	Password Password Confirmation	
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	Password must be at least 8 characters consisting of at least 2 letters and 2 numbers or special characters such as \$\(***amp:^%#@1/2*#t=>1] Password is case sensitive	
	special characters such as the county, rongers can, []. I approved is case sensitive.	
	From the list of 10 questions, please select and answer only 5. These 5 questions should	
	be different from each other. Please note the questions and answers you selected, as you will need this information in the event you forget your password.	

Next enter a new **Password** and then confirm the password by entering again. The password must be at least 8 characters and contain 2 letters and 2 numbers. Scroll down to complete the security login.

🚈 FTSS Password Information - Microsoft Internet Explorer	
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<ul> <li>Special characters such as a) (coamp, 70m@01con, ~[] Fassword is case sensitive.</li> <li>From the list of 10 questions, please select and answer only 5. These 5 questions should be different from each other. Please note the questions and answers you selected, as you will need this information in the event you forget your password.</li> <li>Question #1</li> <li>What Hospital were you born in?</li> <li>Question #2</li> <li>What Hospital were you born in?</li> </ul>	
Answer #2	
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Answer 5 different questions from the list of 10 questions as provided in the dropdown. Be sure to answer correctly as you will need this information to reset your password if forgotten. Click **Next**.



The **Registration Complete** screen is displayed. Please note your **User ID**. Click **OK**.

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The Login screen is displayed. Enter the User ID and Password as established in the First Time User Setup. Click Login.



You may now file your Motor Fuels Tax returns following the return specific procedures provided.