

NC Department of Revenue Facts & Figures

# Departmental Employees FY 2020-21	1,463
\$ Department of Revenue Certified Budget FY 2020-21	\$157.3 million
\$ Gross Collections FY 2019-20	\$32.1 billion
\$ Average Daily Deposit FY 2019-20	\$127.8 million
# Pieces of Mail (Incoming) FY 2019-20	3,608,395
# Pieces of Mail (Outgoing) FY 2019-20	6,355,203
# Tax Returns Processed FY 2019-20	11,102,781
# Tax Payments Processed FY 2019-20	9,356,207
\$ Refunds (all tax schedules) FY 2019-20	\$2.3 billion
# Refunds (all tax schedules) FY 2019-20	2,630,868
\$ Refunds (Individual Income) FY 2019-20	\$1.1 billion
# Refunds (Individual Income) FY 2019-20	2,539,044
\$ Refunds (Individual Income) Direct Deposited FY 2019-20	\$687.4 million
# Refunds (Individual Income) Direct Deposited FY 2019-20	1,850,823
\$ Distributions/Transfers to Local Governments/State Agencies FY 2019-20	\$4.8 billion
# Individual Income Returns Filed Electronically FY 2019-20	4,159,757
# Non-Individual Income Returns Filed Electronically FY 2019-20	5,132,769
# Returns Filed by Paper Return (All Tax Schedules) FY 2019-20	1,810,255
\$ Gross EFT Collections FY 2019-20	\$27.9 billion