

NC Department of Revenue Facts & Figures

# Departmental Employees FY 2021-22	1,456
\$ Department of Revenue Certified Budget FY 2021-22	\$680.8 million
\$ Gross Collections FY 2020-21	\$39.0 billion
\$ Average Daily Deposit FY 2020-21	\$155.5 million
# Pieces of Mail (Incoming) FY 2020-21	3,759,578
# Pieces of Mail (Outgoing) FY 2020-21	7,453,330
# Tax Returns Processed FY 2020-21	12,768,635
# Tax Payments Processed FY 2020-21	10,089,950
\$ Refunds (all tax schedules) FY 2020-21	\$2.5 billion
# Refunds (all tax schedules) FY 2020-21	3,045,686
\$ Refunds (Individual Income) FY 2020-21	\$1.4 billion
# Refunds (Individual Income) FY 2020-21	2,964,993
\$ Refunds (Individual Income) Direct Deposited FY 2020-21	\$933.2 million
# Refunds (Individual Income) Direct Deposited FY 2020-21	2,223,632
\$ Distributions/Transfers to Local Governments/State Agencies FY 2020-21	\$5.5 billion
# Individual Income Returns Filed Electronically FY 2020-21	5,296,185
# Non-Individual Income Returns Filed Electronically FY 2020-21	5,553,689
# Returns Filed by Paper Return (All Tax Schedules) FY 2020-21	1,918,761
\$ Gross EFT Collections FY 2020-21	\$32.9 billion